

## What Are Critical Incidents?

- Traumatic injury to children
- Unusual or severely traumatic deaths
- Threatening event to emergency responders
- Line of duty death or serious injury to a co-worker
- Prolonged rescue attempts
- Mass casualty situations/ major disasters
- Death or injury resulting from emergency service actions

*“A critical incident is any situation faced by emergency service personnel that causes them to experience emotional reactions which have the ability to interfere with their ability to function either at the scene or later.”*

*Jeffrey Mitchell*

## Examples Of Critical Incidents

- Normal signs and symptoms of stress:
  - Avoidance of the incident scene
  - Nightmares
  - Guilt
  - Anxiety
  - Difficulty with concentration
  - Insomnia
  - Anger
  - Emotional numbing
  - Flashbacks

## Things to Try:

- WITHIN THE FIRST 24-48 HOURS, periods of strenuous physical exercise alternated with relaxation will alleviate some of the physical reactions.

Structure your time; try to keep busy.

You’re having a normal reaction, don’t label yourself as crazy.

Be wary of numbing the pain with over use of drugs or alcohol.

Give yourself permission to feel rotten and share your feelings with others.

## What Is A Critical Incident Stress Debriefing?

A group process facilitated by peer support personnel and a mental health professional, talking with those involved in the incident.

Prevention against the long term effects of critical incident stress.

Not counseling or treatment.

The information shared is completely confidential.

**For 24-hour CISM Team activation, or information please call:**

**360-428-3211**

Skagit CISM Team

## **When You Call.....**

**Skagit County**

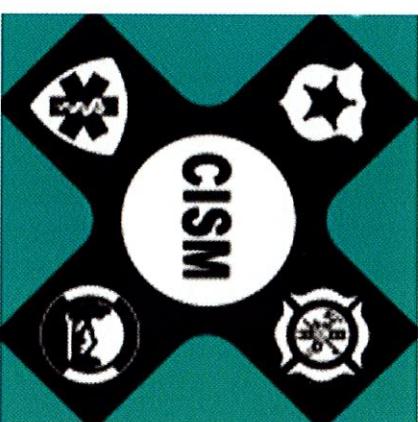
The CISM Team responds, upon request, to assist emergency service personnel who have participated in a stressful situation that may cause normal stress reactions. The Team may be contacted by any individual who has been involved in a critical incident.

All information shared is kept strictly confidential.

**Critical  
Incident  
Stress  
Management**

### **The CISM Team Offers:**

- Rest-Information-Transition (RITS)  
Immediate on-scene services
- Defusing  
2-4 Hours After Incident  
Less formal than Debriefing
- Educational
- Debriefings  
24-72 Hours After Incident  
3-4 Team members (Peers & Mental Health Professional)
- One to One
- Peer Support on individual basis
- Crisis Management Briefing  
Community based information forum during/following a major incident or disaster
- Pre-Incident Training



### **For Team Activation**

**Contact Skagit 911**

**Dispatch**

**360-428-3211**

HELPING HEALTHY PEOPLE WHO  
ARE EXPERIENCING NORMAL  
STRESS AFTER PARTICIPATING IN  
AN ABNORMAL EVENT